

MERCHANDISE RETURN FORM

You have a legal period of 14 days from receipt of the goods to notify us of your intention to return the product (s) and the reason for the return. You must fill out this retraction form, print it, complete it and return it to us either by email : contact@sodivin.com, or by registered letter to : SoDivin, 21 chemin des Horts, 30670 Aigues-Vives, France.

I sign, (surname and first name) :

Address : _____

Wish to exchange or cancel my order (order number) : _____

Date of order : _____

Date of receipt : _____

Product(s) returned (designation and quantity) : _____

Reason :

- ☐ I would like to be reimbursed for the price of the returned article(s).

SoDivin will credit the credit card used to pay for the order, within 15 days maximum after receiving the merchandise and will send you a credit note. If payment for the order was by bank transfer, the reimbursement will be made by bank transfer under the same conditions.

- ☐ I would like an exchange.

Exchanging products is possible. If the article you would like to exchange for is more expensive than the article being returned, the difference must be paid. In the opposite case, you will receive a credit note and reimbursement for the difference in price. (The shipping of the new article is offered by SoDivin.)

Product(s) selected for the exchange: _____

I have been informed that :

All products on our website can be returned, except those that are indicated unable to be returned. The returned bottles must be intact, in perfect condition to be resold, and shipped in their original packaging. They should not have any signs of even the slightest deterioration. Any damaged or incomplete product will be neither reimbursed nor exchanged.

The return shipping fees (from France or any foreign country) are to be paid by the purchaser, no matter the weight or volume of the shipment. We highly recommend insuring the shipment.

Date : / / In :

Signature :